



CONSENT & WAIVER

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By signing this document I acknowledge and accept the following terms:

- Dyeing will not hide stains or soils of any kind on ready-made items and garments. Flaws in the fabric and staining caused by food or sweat may not show on garments prior to dyeing, but may appear on dyed garments. We cannot correct these problems. **We do not accept garments that are stained and/or bleach damaged.** Dyes work like watercolours or stains and over dyeing will not cover bleached or stained areas.
- Although fabric may be 'dyeable', it may not be "Prepared for Dyeing" by the manufacturer. Dyeing may emphasize streaking, marks and staining caused by flaws and finishing procedures in the manufacturing of the fabric. These marks, streaks and stains are of no fault to the dyes and dyer and may not show prior to the fabric being dyed.
- Buttons, threads, linings, zippers and other notions may dye differently to the fabric and we strongly suggest removing as many of these as possible prior to dyeing. Dye Pro Services is not responsible for any unmatched dyeing of notions such as thread, buttons and linings in the dyeing process.
- Garments with a mixed fibre content, articles that are quilted and patched or garments with linings may shrink or dye differently and cannot be controlled in the dyeing process. **It is for this reason that we do not dye ready-made garments made of wool or wool blends, leather, suede, & polyester.** We do not dye fabrics and garments for which we cannot identify the fibre or is not tagged.
- Dye Pro Services cannot guarantee how some fabrics may react due to unknown fibre content, poor fabric quality or manufacturer mis-tagging. Fabric sampling cannot be done on ready-made garments, draperies, upholstery and other items and therefore exact colours may not be achievable for this reason. We cannot control how much a ready-made garment or item will shrink.
- Turnaround time is generally 2-4 weeks from date received to date dyed items leave our studio. Should you require a rush order of two weeks then a 100% surcharge will be applied.
- I have read and understood the pricing guide and understand that all fabrics and services are Final Sale - No Refunds. Our pricing guide serves only as an estimate and the final price of the order may be adjusted to reflect additional work performed to complete the order. All shipped packages should be insured as Dye Pro Services is not responsible for lost or damaged packages. No orders will be processed without signing this waiver form. Thank you.

I have read and understand the risks listed above and fully release Dye Pro Services Inc. from any damage to dyed items and fabrics during the dyeing process. I acknowledge by signing this consent, I have been made aware of possible risks to fabrics in the dyeing process.

Name: _____

Signature: _____

Date: _____

Order Completion Date: _____